

TRUCKING TIDBITS

APRIL 30TH, 2005

MITCHELL BROS.

TRUCK LINE, INC.

Volume 110

CUSTOMERS AND DRIVERS ARE NUMBER 1

CHARLES LIDDINGTON

LARRY WHYTE

JUAN STEWART

The above have been selected as the Mitchell Bros. drivers' of the quarter.

Charles Liddington is in our Container Mileage Division. Charles has been with Mitchell Bros. since May 9, 2000

Larry Whyte is in our Container Mileage Division. Larry has been with Mitchell Bros. since September 25, 2000.

Juan Stewart is in our 4 Axle Flatbed Division. Juan has been with Mitchell Bros. since April 19, 2000.

Some of the qualifications of these drivers are no accidents or freight claims, all their logs or time sheets, as well as paperwork are in good order and turned in timely. They have not had any poor roadside inspections nor have they received any citations.

Some of the comments made by various people are that they do a great job, have excellent personalities and are very helpful. They are very safety conscious, great to work with, very cooperative and they are always on time.

As the recipient of the drivers of the quarter you will be in the running for driver of the year.

KEEP UP THE GOOD WORK!

GREAT JOB!

Come by the office and pick up your Mitchell Bros. Hat



HAPPY BIRTHDAY APRIL, MAY, JUNE

APRIL

Rajwant Sandhu	04/01
Piara Bhullar	04/04
Curtis Gibson	04/04
Tami Dunn	04/05
Robert LaGrave	04/07
John Marine	04/07
Kenneth Comstock	04/08
Lonnie "Randy" Strickland	04/08
Mark Benedict	04/11
Calvin "Gus" Gustafson	04/12
Timothy Desparois	04/13
Steven Ikerd	04/17
Steve Mccoy	04/17
Stephen Roth	04/17
Curtis Anderson	04/25
Charles Liddington	04/25

MAY

Major Dhaliwal	05/06
Linda Newton	05/08
Gordon Cohoon	05/09
Benjamin Aberle	05/15
Michael Matthiesen	05/16
Chad Rew	05/16

Karen Upshaw	05/16
Billy De Ruwe	05/19
Robert "Jim" Richie	05/19
Lenny Dillinger	05/21
Sandra Lane	05/21

JUNE

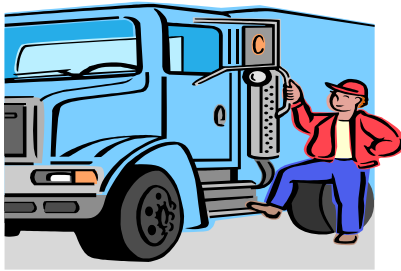
Randall Allan	06/01
James Tait	06/08
Jill Turner	06/11
Alan Duzan	06/15
Mark Corcoran	06/20
Juan Stewart	06/22

TRIP SHEET PROCEDURES

When you turn in trip sheets: You should have one trip sheet, all the bills of lading, proof of delivery or other documents for that load folded together (once) or attached. If you send multiple trips sheets in one envelope be sure to keep each trip with its pertaining documents separated.

It is also important that the trip sheets are completed with all necessary information, name, truck number, routing, etc. If your trip sheet is not completed, it will delay processing and possibly your pay.

Just another reminder about tarped loads and your bills of lading. It is very important if your load is tarped you have the receiver mark the box on the Bill of Lading that says Tarped. As a second verification it would be good if they initialed next to the box. We realize that they sign on the line above, but that is for the delivery receipt. Since anyone could mark the box, their initials just insures the customer it was the receiver that marked it. By making sure these things are done, we have better documentation for the customer. It is also more beneficial for potential cargo claims in a litigation situation. The policy for company drivers getting paid for tarping remains the same. If the Bill of Lading is not signed, you will not receive the pay.



HAPPY MITCHELL BROS. ANNIVERSARY !



APRIL ANNIVERSARIES

Jill Turner	13 Years
Betty Cooke	12 Years
Michelle Turner	9 Years
Dixie Antle	8 Years
Sandra Lane	7 Years
Bradley Trumbull	6 Years
Juan Stewart	5 Years
Stephen Roth	3 Years
Brian Lieser	2 Years
Harjit Singh Sooch	2 Years
Curtis Gibson	2 Years
Ed Carlson	1 Year
Rajwant Sandhu	1 Year
Daljeet Somal	1 Year

MAY ANNIVERSARIES

David Braman	13 Years
Albert "Larry" Fincher	12 Years
Greg Doty	7 Years
Robin Dencer	7 Years
Charles Liddington	5 Years
Steven Berry	4 Years
John Novacek	4 Years
Richard Lawrence	4 Years

MAY ANNIVERSARIES

Klaus Pinkowski	3 Years
Avtar Singh Sadhra	2 Years
Marvin "George" Southerland	2 Years

JUNE ANNIVERSARIES

Ray DeBuhr	14 Years
Gary Munden	13 Years
Melvin Niemi	9 Years
Kelly Hickman	8 Years
Robert Ruzgis	8 Years
Glen Bonham, Jr.	8 Years
Gale Ashby	6 Years
Chad Rew	6 Years
Thilo Kluth	5 Years
Jay Harman	4 Years
Don Teague	4 Years
Steven Ikerd	2 Years
Kevin Jacobs	1 Year
Yadwinder Thind	1 Year

NEW WITH KAISER PERSONAL HEALTH LINK

Most Kaiser Permanente health care providers participate in Personal Health Link. This is a secure Web site that is designed to enhance your relationship with your provider. Personal Health Link can help you communicate more conveniently with your provider and take a more active role in your health care. You can use Personal Health Link to: (1) Send nonurgent messages to your doctor or health care team. (2) See part of your personal health record, including your health conditions, past and future visits, current medications, immunizations and more. For more information, visit

www.phl.kp.org or call the Personal Health Link team.
503/978-7160 from the Portland area.
1-866/644-5620 from all other areas.



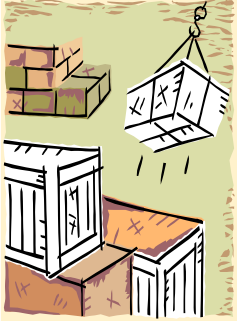
**CONGRATULATIONS TO
MICHELLE AND MARK TURNER WITH
THE BIRTH OF THEIR NEW DAUGHTER**

**MORGAN ASHLEY TURNER
BORN APRIL 3, 2005 @ 11:03AM
WEIGHING 8LB 3OZ
AND WAS 19 INCHES LONG**

MITCHELL BROS. ANNOUNCES CHANGE IN LIABILITY / VEHICLE INSURANCE

Effective April 1st, 2005 Mitchell Bros. has changed over to a different insurance company that covers our vehicles and equipment. Our new insurance carrier is Great West Casualty.

If you have not done so already, please stop by to see Bill or Brad at our main office to get 1) an updated insurance identification card, and 2) some updated pages for your accident kit.



CLAIMS FOR DAMAGE TO CHASSIS AND CONTAINERS HAVE INCREASED

Over the last several weeks Mitchell Bros. has received numerous claims for damage to chassis and containers owned by various steamship lines. Most of the claims are for pre-existing damage. That is, the containers/chassis have damage to them before we even look at them.

It is very important for our drivers to conduct a thorough inspection of the equipment (i.e. chassis and container) BEFORE being released with the equipment. If the container is damaged (e.g. holes, dents, broken door handles, etc.) our driver must insist this damage be noted on the equipment interchange receipt BEFORE leaving the customer's yard. Furthermore, if the equipment defect is a safety hazard (e.g. flat tire) then it must be fixed before leaving the customer yard.

Anytime you pick up a chassis or container you must conduct an inspection and note the damage on Mitchell Bros. paperwork and the customer's paperwork. If damage is noted at the time you "check in" the equipment, you must contact Kevin in Safety Department at 800-228-4702 ext. 235 and you should take photographs of the reported damage.

PLEASE REFRAIN FROM PARKING CONTAINERS / CHASSIS IN FLATBED YARD

The lower yard is reserved for our fleet of tractors and trailers assigned to our flatbed division. All containers and chassis should be parked either at our yard near the shop or main office. If you have any questions about where to park, please review our parking map posted on bulletin boards or ask Brad (ext. 219) or Bill (ext. 241). Thank you for your cooperation.

PLEASE.....NO SMOKING IN DRIVER'S ROOM



According to the laws of the State of Washington the driver's room area is designated as a non-smoking area. Any person smoking in this non-smoking area shall be subject to the following policy:

- 1st offense = verbal warning
- 2nd offense = written warning
- 3rd & final offense = termination of employment

Please be considerate of others and refrain from smoking in this area. Thank you.

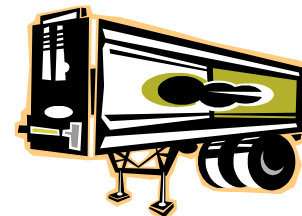
5 STEPS TO PREVENT CARGO DAMAGE FOR CONTAINER HAULERS

In the last several weeks, Mitchell Bros. has experienced two cargo claims.

In both cases, our drivers opened up the container doors, then proceeded to back up and cargo fell out the container doors to the ground.

Please follow the steps listed below to prevent future claims:

Step 1: Have customer verify that seal is “in tact” at time of delivery. Customer must put notation on bill of lading/shipping paperwork.



Step 2: Let customer break seal device on door.

Step 3: Whenever possible, let customer representative open container doors. In the event the driver is expected to open the doors, please do so carefully. Before opening doors, look for signs to determine if product may have shifted while in-transit. Are the rear doors bowed outward? Is there pressure on the door latches? If so, we recommend you secure a safety strap, rope, or chain around the door latches on both doors to prevent the door from swinging out due to the force of the cargo. (For more information on these procedures, contact Bill in Driver Services to view a training video.) In order to prevent the possibility of personal injury, you need to open doors slowly, one door at a time. Be prepared to step away from the container in the event the cargo falls out the door(s).

Step 4: When doors are in open position (and before backing) make sure both doors are securely fastened to the side of the container.

Step 5: Inspect cargo on tail end of container to ensure it is secure. Depending on the cargo, it should be secured by netting, rope, plywood, etc. However, in some cases there will be no devices designed to secure the cargo. Before backing up, drivers must be confident the product will not shift and fall out the container doors. The cargo must be able to handle the movements of backing up, disengaging the clutch, going down dock grade, braking, bumping dock, etc. If you are not confident the product will stay, you must notify the customer so the situation can be fixed prior to backing up the container. The cargo must be braced in some fashion before backing the container (e.g. netting, plywood, load locks, etc.). In some situations, it may be best to off-load some cargo by hand. In doing so, you can re-stack and lower some of the cargo to prevent the likelihood of shifting. If you are not able to remedy the situation with the customer, you should then contact Kevin, ext. 235.

DMV SUGGESTS EARLY RENEWAL OF HAZ MAT ENDORSEMENT

Beginning May 31st, 2005 all drivers who wish to renew their hazardous material endorsement must undergo the fingerprinting-based background check. Oregon’s Department of Motor Vehicles (DMV) will allow CDL drivers to renew his/her credentials up to 13 months in advance of the actual expiration date. We encourage all our hazardous material drivers to check with their State’s DMV and try to renew early to avoid delays.

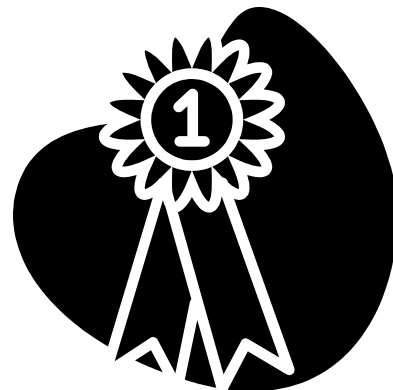


Company drivers who present a receipt to Mitchell Bros. for the cost of the hazardous materials endorsement which includes a criminal background check/finger printing will be reimbursed for such fee. However, if for any reason the driver fails to remain employed for at least 6 months after receiving such endorsement this fee shall be charged back to the driver.

MITCHELL BROS. RECEIVES FLEET SAFETY AWARD

The Oregon Trucking Association recently issued Mitchell Bros. one of its most prestigious Fleet Safety Awards for 2004. Mitchell Bros. was recognized for its outstanding safety record in the State of Oregon.

In past years we have won 3rd Place and 2nd Place. This year Mitchell Bros. received the 1st Place award for operating over 2.7 million miles in the State of Oregon without a serious, preventable accident. Special thanks to all of you for making the award possible.



TIM DESPAROIS WINS FLEET SERVICEMAN AWARD FROM CONTINENTAL TIRE

Continental Tire has selected Tim Desparois as the winner of their “Outstanding Fleet Serviceman” for the year 2004.

Tim was issued Continental Tire’s Fleet Serviceman award along with a \$50 gift certificate to Outback Steakhouse®. Tim won the award for his diligent work in reducing Mitchell Bros. overall cost of tires.

Tim’s expertise allows him to identify problem casings, and he has a keen ability to anticipate a problem with a tire before it becomes a problem.

In fact, our road service calls have been reduced by over 50% compared to last year. While this reduction was certainly assisted by changes in fleet operations, much of the improvement was due to Tim’s diligent work.

Tim is credited with instituting and maintaining an airing and inspection program. In addition, Tim has kept mounting records and installed a branding program to keep track of re-treaded casings. During two inspections conducted by Continental not a single tire had a problem. Congratulations Tim. The award is well deserved.



Tim Desparois (right) receives Fleet Serviceman award from Brad Trumbull.

“WAY TO GO” TO Ronny Brodbeck and Roy Rios

Mitchell Bros. would like to extend a special “thank you” to Ronny Brodbeck (Unit # 1003) and Roy Rios (Unit # 141). Both drivers were issued extra lights and minor repair items from our shop. Ronny and Roy have since been checking and maintaining our chassis staged at Great Western Malt. Their extra efforts has helped out our shop personnel and, more importantly, have helped Mitchell Bros. keep its equipment safe and in compliance with the Department of Transportation regulations. Thank you very much.